

Tackling Anti-Social Behaviour in

Postcode E2 7QL area

1. Mr Jorde's experience of experiencing Anti-Social Behaviour (ASB) from the representations he has submitted on pages 200 to 227 can be classified into various types as defined under Crime and Disorder Act (1998):

Begging	Drunkenness	Noise
Rowdy & Inconsiderate Behaviour		Street
Drinking		
Verbal Abuse		Harassment
Threatening Behaviour		Intimidation

2. Not all types of ASB can be linked to a common cause and neither can they all be solved with a single policy or action.
3. What is required is a PARTNERSHIP APPROACH between:
 - **RESIDENTS**
 - **NEIGHBOURHOOD POLICING**
 - **LOCAL AUTHORITY**
 - **LOCAL PARTNERS & BUSINESSES**
4. Equally they all require better links to increase awareness of the problems and the key issues involved, and to be able to work together in partnership to effectively tackle ASB and manage the expectations. It is not the responsibility that falls on one individual or a business or in this case Tower Hamlets Council only.

Mr Jorde's Representations (pages 200 to 227)

5. There is no evidence that anyone has met Mr Jorde face to face to discuss the problems/issues with him and measure what his expectations are against the evidence he has gathered over the last two and a half years?

We can understand that he fears further threats of harassment – but we are not convinced that he cannot come forward to have a meaningful discussion with the Council officers in the presence of, with or without our client and/or our client's representatives.

We have offered this opportunity to him in our email reply dated 18 February 2015 to Mr Alex Lisowski (Tower Hamlet Licensing Team) when for the first time the offer of "some sort of mediation" was offered to our client by Tower Hamlets Licensing. Please also refer to the email sent by Mr Alex Lisowski on 18 February 2015, to offer Mr Jorde an opportunity to meet us.

6. His complaints constitute a wide range of ASB behaviours and in some cases he also recommends possible actions that can be taken for further investigations.

There is no indication in the submitted evidence as to whether his comments were ever followed up by the Local Authority and the Police in partnership with local businesses?

7. ASB can also vary in a number of dimensions, for example, intensity of the problem, frequency of the problem, duration, short lived or long lasting, personal or non-personal, solvable or insolvable, etc

We accept that there are rules governing how the information gathered can be shared and disclosed – including being open and honest.

Our client cannot recall being approached specifically by the Police or the Local Authority officers to seek his assistance in dealing with matters related to ASB.

8. Our Client has proposed the following conditions to be added to his Premises Licence to tackle the problems related to ASB in the area:

Page 2 – A6 The premises holder shall not sell any beer, lager, or cider that exceeds the strength of 6.0% ABV or higher unless four or more bottles/cans are purchased together.

Page 3 – A10 The premises shall prominently display the name of the manager with contact telephone number which is viewable from outside of the premises to enable local residents to call the number if any alcohol related public nuisance arises in the nearby area that is caused by street drinkers

Page 3 – A11 The premises shall ensure that a comprehensive register for any incidents or complaints is maintained. The following details shall be recorded:

- Date and time
- Location, for example inside or outside the premises
- Brief summary of incident or complaint
- Was there any injury, any loss or theft, any damage?
- Description of any suspects – age, height, gender, clothing, etc
- Were any Emergency Services Personnel called or attend
- Crime Reference Number if the police attended the incident
- Whether CCTV footage was supplied and copied for future reference

9. Our client has already committed to the following management actions:

Page 5 – B9 Prominently display following signage in the premises:

Are you Sober – to warn anyone that appears intoxicated that they will not be served alcohol in this store

Drunken or Disorderly Behaviour – to remind our customers that such behaviour will not be tolerated and they will be refused admission in the future and reported to the Police if necessary

Alcohol Free Area – to refuse alcohol to anyone that disregards the request not to drink alcohol on the street.

Geoff Cooper has sent an email on behalf of Shiraz Food and Wine on 10th February 2015 to Look Ahead – demonstrating his willingness not to sell alcohol to any of their residents if it helps them to avoid any problems.